

Our fees

Our fees are: The centre is open from 07.30am to 5.30pm.

- Morning session (minimum 4 hours) \$21.00
- Afternoon session (minimum 4 hours) \$21.00
- Full day \$45.00
- Per Hour \$5.25
- Weekly fees(5 days) \$225.00

You will be invoiced for the hours enrolled as per your enrolment agreement. An invoice will be issued every week to be paid in full for the following week. We need to be informed immediately of any changes to your enrolled days and times at least two weeks in advance.

There is no charge for the children enrolled for the 20 free ECE hours. Children 3yrs and above will receive 20 free hours in a week maximum of 6 hours per day. If a child is attending more than 20 free ECE hours in a week then fees will incurred in a blocks of 4 hours, 6 hours or full day depending on the number of hours child enrolled for the care.

Any booking more than 30 per week and this includes the 20 free ECE hours will be deemed as a full time admission with no exceptions and fees will be charged basis weekly fee.

Advance Fees

We require a week's fees in advance at all times.

Administration charges

We charge an administration fee of \$20.00 at the time of enrolment.

Absences

If your child is going to be absent we require two weeks written notice in order for you to receive a holding fee of 50% – this option is available for a maximum of three weeks per year from February to November. For children enrolled less than a full week, the discount will be applied pro-rata. E.g. a child enrolled for three days a week will receive nine days in total at the discounted rate.

All fees are to be paid in advance when going on holiday i.e. if on holiday for two weeks the fees less any eligible discount must be paid prior to going on holiday or if not paid in advance, the 50% discount will not apply. If your child is absent without two weeks written notice, including if they're unwell, we'll invoice you for the full fee.

Christmas / New Year / Statutory Holidays

For children who are enrolled and are absent over the Christmas period, full fees are required to be paid. Statutory Holidays are charged for.

Family discount

We have a family discount if you have two or more children enrolled in our centre at the same time. You pay the full fee for the first child and the reduced rate for any other children. We calculate the discount on the amount left after all fees, charges and any subsidies have been applied.

Subsidies

You may be able to get assistance with paying your childcare fees through Work & Income NZ – how much you get depends on your family income and the number of children you have. To apply ask us for a form or visit www.workandincome.govt.nz, or call 0800 559 009.

If you qualify for a WINZ childcare subsidy, a payment of 100% of the full fee amount will be payable until the subsidy is approved by WINZ. Any payment made in excess of the WINZ subsidy will be credited to your account. In the event of your child not attending for the hours that you have enrolled for and subsequently WINZ not paying for these hours, you will be required to pay the fees incurred for the hours not attended. Any subsidy credited to your account and subsequently charged/withdrawn by WINZ will be re-charged to your account.

20 hours ECE

Once your child turns three, they will become eligible for 20 free ECE hours per week. If you wish to use your hours, please specify the details in the enrolment agreement.

Early and late arrivals

If your child is early or you're delayed in collecting them, you'll pay \$10 for each 15 minutes outside the enrolled hours.

Paying your fees

Our preferred method of payment is automatic payment; EFTPOS is also available during the centre's opening hours.

If your fees are overdue, we'll send you a reminder and you won't be able to increase the hours your child attends or enroll another child during this time. If your fees are overdue for more than one week, your child won't be able to attend until your account is settled in full or we've arranged an acceptable payment plan. During this period we cannot guarantee your child's place at the centre.

Overdue fees, beyond two weeks, maybe pursued through a private debt collection agency and collection fees will be added to the debt.

Nappies

Free nappies and wet wipes will be provided to all children at no cost to the parents. The type and brand of nappies and wet wipes provided are at the discretion of the centre management and should the parents have special requests on the brands then they will be responsible to provide the nappies and wet wipes.

We're here to support our Parents/Community

If you have any questions about our fees or the subsidies that are available, please feel free to contact our **Centre Manager – Bhavini Doshii**.

Before School, After School and Holiday Programmes

Our out of school care programs include before school care, after school care and holiday programs. We offer a highly involved program for your children where their needs will be met in a safe, nurturing environment. Our program operates next to our childcare centre which allows for supported transitions. We ensure our program is a quieter and safer option for your child. We have an established, mature core team who ensure a non-stop busy program each day.

Pre-enrolled Attendance:

Your child must be booked in on the same regular days each week to qualify for this discounted price \$7.50 per child, per day, per session. \$6.50 for siblings, per day, per session.

Casual Attendance:

Your child attends different days each week or only on the odd occasion \$9.50 per child per day.

Holiday Program:

Our Holiday Program operates every school holidays, it is a great way for children to get out and about while socialising with children their age. The program runs from 8 am until 5 pm each day. We have 2 programs operating each day that you can pick and choose from.

Our Out & About Program is normally \$32 - \$65 per day and includes some great days out and about around Auckland, this program is very limited in numbers - first in first served! A wide choice of activities for 5-14 year-olds as below

- *Club House*

Loads of fun onsite every day onsite for 5-14 year olds

- *Adventure Seekers*

Exhilarating adventures out and about in the Auckland area departing every day from Mangere. For 5 - 14 year olds (age and height restrictions apply on some activities).

- *On the Move*

High energy activities, mainly offsite. Age restrictions may apply.

- *LEGO Mindstorms*

Extreme LEGO projects! Single-day and 2-day options. For 6+ and 9+ year olds.

- *Special Projects*

Exciting Tech challenges! Single-day and 2-day options. Parnell only

- *12-Up Club *SPECIAL**

BYO digital devices and chill on bean bags. Includes an exciting lunch outing. (12 years+)

Centre Based Program for \$20 per day, this is a busy, action packed day at the centre with cooking, interactive play and crafts. Our program runs from 8am - 3pm each school holidays. We also offer care from 7am - 6pm for a small additional fee.

There will be nothing to pay if you qualify for a full OSCAR subsidy from Work and Income (on a full 50 hour week). Please feel free to call us or drop in to learn more about our programs.

Fees Payments:

Payment may be made either in full in advance, or by automatic payment fortnightly. Fees are payable for days booked, irrespective of attendance.

Payment may also be made by eftpos, Visa, Mastercard, cash or by internet banking to 03-1509-0027649-00. Please use your child's surname in particulars and invoice number.